

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Steven Knowles *et al.* Art Unit : 3753
Serial No. : 10/643,091 Examiner : Unknown
Filed : August 19, 2003
Title : SERVICE SYSTEM AND METHOD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Prior to examination, please amend the application as indicated on the following pages.